

Absolute Mobility Ltd – Covid-19 Statement.

Absolute Mobility's top priority is keeping our customers and fitting teams safe. Please read our Covid-19 document to see how we're doing it:

Before your appointment

When you book, we'll ask if anyone in your home:

- has Covid-19 symptoms
- is shielding or vulnerable
- has been asked to self-isolate

Your Bathroom Designer will also call ahead your appointment to see if anything has changed.

During your appointment & Bathroom Installation

Our Bathroom Designer's & Installation teams will follow the latest guidance and will:

- wash or sanitise their hands before entering your home – and at regular intervals during the appointment
- wear face masks (unless they are medically exempt from doing so)
- wear disposable or protective gloves as appropriate during the job
- Always keep at least two metres away from you

Extra precautions

How you can help us keep everyone safe

- Where you can, please open doors and windows to ensure good ventilation whilst our Bathroom Designer & Installations teams are in your home
- If possible, please ask everyone in your home to stay in another room while the Bathroom Designer & Installation team is working OR if not possible, always keep at least two meters away from them
- If anyone in your home has the NHS Track and Trace app, please make sure you keep your phones with you during the appointment to help keep the app alerts as accurate as possible
- Please let us know in advance if anyone in your home has Covid-19 symptoms before we visit OR has been asked to self-isolate for any reason. If you need to cancel or reschedule your appointment for a later date, just call **01491 411 041**.
- For all the latest Covid-19 advice, please visit <https://www.gov.uk/coronavirus>

